

# THE EASTERN REGIONAL HEALTH AUTHORITY

#### **POSITION DESCRIPTION**

1. JOB TITLE	2. DIVISION		3. DEPARTMENT
HEAD NURSE (ACCIDENT & EMERGENCY)	<ul> <li>SANGRE GRAND</li> <li>ST. ANDREW/ST.</li> <li>NARIVA/MAYAR</li> </ul>	. DAVID	NURSING
4. ORGANISATIONAL RELATIONSHIP		5. NATURE & SCOPE	
The Head Nurse will report to the Nursing Supervisor and Senior District Health Visitor at secondary and primary care respectively.		The Head Nurse is responsible for performing nursing duties requiring more advanced skills, and supervises subordinate professionals and sub-professional personnel performing less direct and routine nursing and custodial functions. He/She performs with considerable independence in accordance with professional nursing standards, established policies and practices.	

#### 6. SPECIFIC ACCOUNTABILITIES

The Head Nurse:

- **Transmits the approved nursing techniques and interpret their purpose to nursing personnel in the Unit.**
- Cooperates with members of the health care team and personnel of other departments in providing for patients' total needs.
- Assists in the acquisition of medical supplies, medicines and equipment necessary in the unit.
- □ Assigns duties to professional and non-professional personnel in the unit.
- □ Supervises nursing activities in a variety of settings, especially where patient care is required.
- □ Prepares unit report on matters pertaining to nursing.
- □ Orients new personnel to the unit and provides them with continuous guidance.
- □ Identifies nursing service needs and problems and assists in their solution.
- **Takes inventory of supplies and equipment and maintain appropriate records.**
- Prepares duty roster of nursing personnel in department and supervises the unit personnel in patient care and in the maintenance of patient records.
- □ Performs nursing duties requiring more advanced skills.
- □ Identifies clients with social needs and refers them to the relevant department.
- □ Participates as part of the health care team in policy planning for the Authority.
- □ Interprets audit deficiencies and provides corrective measures to capture improved patient care.
- Assists in the preparation of programmes and budget proposal to meet the nursing needs of the Unit.
- □ Participates in research activities related to improvement of nursing care.
- □ Maintains an empathetic attitude towards an effective relationship with mentally and physically ill patients.
- **Takes responsibility for the decisions made in the department.**
- □ Reports all relevant incidents to Nursing Supervisor in a timely manner.
- □ Communicates with all members of the health care team.
- □ Chairs internal staff meetings at regular intervals and whenever necessary.
- □ Assists in the scheduling of monthly quality circle meetings.
- □ Provides support for members of staff in time of need.
- □ Investigates unit related incidents and reports as appropriate.
- Responds to situational opportunities and/ or problems that occur in a timely manner and demonstrates the ability to maximize the opportunity or minimize the problem.
- □ Prepares and submit monthly reports and statistics in a timely manner as directed.
- Exhibits courtesy, cooperation and respect towards patients, visitors, physicians and co-workers in all personal and telephone interactions in order to create a positive public image and harmonious work environment.
- □ Completes the performance management process for all staff under purview.
- □ Performs related duties as may be required by the appropriate Authority.

### 7. KEY KNOWLEDGE, SKILLS AND ABILITIES

- □ Knowledge of Authority's rules and regulations.
- □ Considerable knowledge of professional nursing theory and practice.
- Considerable knowledge of medical material, housekeeping, personal hygiene and bedside nursing.
- □ Considerable knowledge of the Canadian Acuity and Triage Scale.
- Ability to establish and maintain effective working relationships with other employees, the public and patients.
- □ Ability to coach and mentor subordinate staff
- □ Ability to supervise subordinate staff
- Analytical and critical thinking skills
- □ Ability of delegate responsibilities to appropriate personnel.
- □ Ability to perform well in a fast pace environment and under pressure.
- □ Ability to motivate and lead personnel in emergencies.

# 8. MINIMUM TRAINING AND EXPERIENCE

- Training as evidence by the possession of a Bachelor of Science Degree in Nursing or Certificate in Basic General Nursing.
- Dest Basic training/certification in Trauma and Emergency.
- Certification in Supervisory Management for a minimum period of six (6) months.
- Registration with the Nursing Council of Trinidad and Tobago in General Nursing.
- □ A minimum of five (5) years' experience as a Nurse.
- □ Any equivalent combination of experience and training.

# 9. SUPERVISORY RESPONSIBILITIES

- D Nurse
- Nursing Assistant
- Patient Care Assistant
- □ Student Nurse

# 10. COMMUNICATION AND WORKING RELATIONSHIP

#### Internal:

- Nursing Administrator II
- Nursing Administrator I
- Nursing Supervisor
- Primary Care Nurse Manager
- Medical Director
- □ General Manager-Nursing
- □ County Medical Officer of Health
- Manager-Hospital Administration
- Manager-Para Clinical Services
- Primary Care Physician II
- □ Facility Coordinator
- D Primary Health Care Services Administrative Officer
- □ All Heads of Support Departments E.g. Pharmacy, Physiotherapy, Laboratory, etc
- □ Other members of staff

#### External:

- D Public
- Clients
- Ministry of Health
- D Other Regional Health Authorities
- Police Service
- □ Fire Service